Telephony, Broadband, WAN Contracts

Ref: FOI-16-409

Information Request and Response by Eastbourne Borough Council

Contract 1

1. Current Fixed Line (Voice Circuits) Provider - Supplier’s name, if there is not information available please can you provide further insight into why? Alternative Networks - GAMMA
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers 28 February 2016
3. Fixed Line- Contract Duration- the number of years the contract is for each - 12 month rolling contract
4. Type of Lines- Please can you split the type of lines per each supplier? PSN, Analogue, SIP - SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines - 1 SIP, 45 Channels

Contract 2

6. Minutes/Landline Provider- Supplier’s name (NOT Mobiles) if there is not information available please can you provide further insight into why? GAMMA
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. Rolling - 28 February 2016
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable. £1,500
9. Minute’s Landlines Contract Duration: the number of years the contract is with the supplier. Unlimited
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. 700
**Contract 3**

11. **Fixed Broadband Provider**- Supplier’s name  if there is not information available please can you provide further insight into why?  **Link WAN**

12. **Fixed Broadband Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.  **30 January 2016 - 5 Year rolling**

13. **Fixed Broadband Annual Average Spend**- Annual average spend for each broadband provider. An estimate or average is acceptable.  **£15,164**

14. **VOIP/PBX Installation Date of the organisation’s primary telephone system:** please provide day, month and year (month and year is also acceptable).  **2 November 2011**

**Contract 4**

15. **WAN Provider**- please provide me with the main supplier(s)  if there is not information available please can you provide further insight into why?  **Link WAN**

16. **WAN Contract Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.  **30 January 2016 - 5 Year rolling**

17. **Contract Description**: Please can you provide me with a brief description of the contract.  **Fully serviced contract to provide ADSL, WAN, and GOV connect services.**

18. **Number of sites**: Please state the number of sites the WAN covers. Approx. will do.  **15**

19. **WAN Annual Average Spend** - Annual average spend for each WAN provider. An estimate or average is acceptable.  **Included in cost of 13 above.**

20. **Internal Contact**: please can you send me there full contact details including contact number and email and job title.  **Head of IT, 01323 410000.**

**Please Note:** All our IT procurement follows government procurement guidelines and therefore we do not accept cold calls.