

Date Provided: 30 August 2017

## Taxi Driver Licenses Revoked

Ref: EFOI / 5579

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### Information Request and Response by Eastbourne Borough Council

*How many taxi and private hire drivers within your authority have been fined, prosecuted or had their licenses revoked from 6 April 2017 to the present day for being in breach of the newly amended Equality Act 2010, which states taxi drivers will face a fine of up to £1,000 if they refuse to transport wheelchair users or attempt to charge them extra <https://www.gov.uk/government/news/law-change-demands-equal-treatment-for-disabled-taxi-users>. Please specify the action taken and the date on which the action occurred*

**Zero**

*I would also like to know how many complaints have been made to your authority specifically in relation to this legislation from 6 April 2017 to the present day. Please specify the nature of the complaint and the date of the complaint*

**Zero**

*I would also like to know how many complaints have been made to your authority – from September 2015 to the present day – about drivers on the issues of discrimination against the disabled, overcharging disabled passengers and providing assistance to the disabled. Please specify the nature of the complaint and the date of the complaint*

**Four:**

<b>Sept 2015</b>	<b>Refusal to take a customer</b>
<b>Sept 2016</b>	<b>Refusal to carry a wheelchair</b>
<b>June 2016</b>	<b>Refusal to carry an assistance dog</b>
<b>Feb 2017</b>	<b>Refusal to carry an assistance dog</b>