

Date Provided: 12 January 2018

Telephony and Networks

Ref: EFOI / 6064

Information Request and Response by Eastbourne Borough Council

I want to submit a freedom of information request for the following information relating to telephony and networks services:

Contract 1

1. *Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract. **VOIP***
2. *Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier **16.12.2021***
3. *Fixed Line- Contract Duration- the number of years the contract is for each **5 years***
4. *Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP **SIP Trunk***
5. *Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines **65***

Contract 2

6. *Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why? **Cavendish***
7. *Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. **December 2021***
8. *Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable. **£390pm***

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier. **5 years**

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable. **650**

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract. **Link WAN**

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers **Rolling**

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable. **This information is not held by the council**

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why? **Link WAN**

15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers **December 2021**

16. Contract Description: Please can you provide me with a brief description of the contract **5 years contract**

17. Number of sites: Please state the number of sites the WAN covers. Approx. will do. **9**

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable. **£23,071 per year**