

Date Provided: 22 March 2018

Waste Collection

Ref: FOI / 6434

Information Request and Response by Lewes District Council

How much has the council spent on (a) general waste collection, (b) recycling waste collection in each year since 2009-10?

	Recycling	General Waste Excl Streets
2009/10	886,684.32	1,095,250.31
2010/11	751,554.14	1,140,882.93
2011/12	607,095.08	808,419.85
2012/13	665,366.37	834,492.49
2013/14	827,146.14	853,257.67
2014/15	1,084,820.18	772,642.74
2015/16	1,295,065.54	1,090,399.24
2016/17	934,171.05	816,013.27

Please can you tell me frequency of (a) general waste collection, (b) recycling waste collection in each year since 2009-10?

A, Refuse weekly B, Recycling fortnightly

How many requests for replacement bins did you receive in each year since 2009-10?

LDC do not supply refuse bins to residents, we are however we are in the process of rolling out a wheelie bin recycling service to all 45K households

How many replacement bins did you provide in each year since 2009-10?

LDC do not supply refuse bins to residents, we are however we are in the process of rolling out a wheelie bin recycling service to all 45K households

*How much money did the council receive as a result of providing replacement bins in each year since 2009-10? **See above***

How many complaints the council has received in relation to refuse collection in each year since 2009-10?

DOMESTIC REFUSE COLLECTIONS 1/4/2009 – 31/3/2010

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	839
Rubbish Left Behind	14
Damage to Rubbish Bin	15
Damage to Resident's Property	9
GRAND TOTAL	877

DOMESTIC REFUSE COLLECTIONS 1/4/2010 – 31/3/2011

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	1833
Rubbish Left Behind	49
Damage to Rubbish Bin	19
Damage to Resident's Property	26
GRAND TOTAL	1927

DOMESTIC REFUSE COLLECTIONS 1/4/2011 – 31/3/2012

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	2150
Rubbish Left Behind	39
Damage to Rubbish Bin	30
Damage to Resident's Property	31
GRAND TOTAL	2250

DOMESTIC REFUSE COLLECTIONS 1/4/2012 – 31/3/2013

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	1973

Rubbish Left Behind	53
Damage to Rubbish Bin	48
Damage to Resident's Property	57
GRAND TOTAL	2131

DOMESTIC REFUSE COLLECTIONS 1/4/2013 – 31/3/2014

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	2766
Repeatedly Missed Bin & FW	39
Rubbish Left Behind	75
Damage to Rubbish Bin	58
Damage to Resident's Property	49
GRAND TOTAL	2987

DOMESTIC REFUSE COLLECTIONS 1/4/2014 – 31/3/2015

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	2712
Repeatedly Missed Bin & FW	32
Rubbish Left Behind	89
Damage to Rubbish Bin	47
Damage to Resident's Property	47
GRAND TOTAL	2927

DOMESTIC REFUSE COLLECTIONS 1/4/2015 – 31/3/2016

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	2338
Repeatedly Missed Bin & FW	15
Rubbish Left Behind	59
Damage to Rubbish Bin	54
Damage to Resident's Property	35

GRAND TOTAL	2501
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DOMESTIC REFUSE COLLECTIONS 1/4/2016 – 31/3/2017

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	2662
Repeatedly Missed Bin & FW	58
Rubbish Left Behind	85
Damage to Rubbish Bin	37
Damage to Resident's Property	35
GRAND TOTAL	2877

DOMESTIC REFUSE COLLECTIONS 1/4/2017 – 20/3/2018

REQUEST TYPE	TOTAL
Missed Bin – Determine Cause	3311
Repeatedly Missed Bin & FW	458
Rubbish Left Behind	149
Damage to Rubbish Bin	65
Damage to Resident's Property	73
GRAND TOTAL	4056