



Date Provided: 19 March 2018

Waste Collection

Ref: EFOI / 6433

Information Request and Response by Eastbourne Borough Council

How much has the council spent on (a) general waste collection, (b) recycling waste collection in each year since 2009-10?

General Waste Collection (Note: Excludes Contributions & Other Income)

2009/10 £2,279,170.60
2010/11 £2,375,374.83
2011/12 £2,583,323.25
2012/13 £2,640,795.04
2013/14 £1,256,565.50 *Waste Service Contract change SITA to KIER
2014/15 £1,340,576.34
2015/16 £1,373,882.61
2016/17 £1,369,725.26

Recycling Collection (Note: Excludes External Funding & Recycling Income)

2009/10 £169,127.75
2010/11 £167,670.21
2011/12 £65,356.12
2012/13 £66,478.90
2013/14 £344,127.65 *Recycling Service change Managed by EBC to KIER
2014/15 £362,810.75
2015/16 £382,359.01
2016/17 £404,493.10

*Please can you tell me frequency of (a) general waste collection, **Weekly**
(b) recycling waste collection in each year since 2009-10? **Fortnightly***

How many requests for replacement bins did you receive in each year since 2009-10?

13/14- 7806; 14/15- 4474; 15/16- 4342 16/17- 4306 17/18- 3863

How many replacement bins did you provide in each year since 2009-10?

13/14- 5952; 14/15- 4117; 15/16- 3752 16/17- 3764 17/18- 3249

How much money did the council receive as a result of providing replacement bins in each year since 2009-10? £0

How many complaints the council has received in relation to refuse collection in each year since 2009-10?

13/14- 494; 14/15- 296; 15/16- 261; 16/17- 304; 17/18- 264

Note- we do not hold data prior to 2013