

Date Provided: 25 October 2018

## Complaints about landlords

Ref: FOI / 7832

---

### Information Request and Response by Lewes District Council

1. *Between July 2016 and July 2018, how many complaints were received by your local authority regarding landlords of private rented properties?*

**284**

2. *How many of those complaints related to:*

- a) *Failure to do repairs - 280*
- b) *Failure to return deposits - 0*
- c) *'Category 1' hazards - please provide details - 93 excess cold*
- d) *Wrongful eviction - 0*
- e) *Rent increases - 0*
- f) *Other - 4*

3. *During the same period, how many times did your local authority:*

- a) *Carry out an inspection on a private rented property? - 150*
- b) *Start legal proceedings against a landlord? - 1*