

Date Provided: 22 October 2018

## Complaints about landlords

Ref: EFOI / 7848

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### Information Request and Response by Eastbourne Borough Council

1. *Between July 2016 and July 2018, how many complaints were received by your local authority regarding landlords of private rented properties?*

**370**

2. *How many of those complaints related to:*

- a. *Failure to do repairs - 368*
- b. *Failure to return deposits - 0*
- c. *'Category 1' hazards - please provide details. - 0*
- d. *Wrongful eviction - 1*
- e. *Rent increases - 0*
- f. *Other - 1*

3. *During the same period, how many times did your local authority:*

- a. *Carry out an inspection on a private rented property? – 275*
- b. *Start legal proceedings against a landlord? Of those, how many resulted in a successful prosecutions, and if so please provide details including penalties. - 0*