

Date Provided: 30 October 2018

## WiFi Contract

Ref: EFOI / 7966

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### Information Request and Response by Eastbourne Borough Council

1. *Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.*

**CloudConneX**

2. *Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.*

**This is built into a larger contract and cannot be separated.**

3. *Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.*

**700 corporate users**

4. *What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.*

**WiFi = WiFi contract**

5. *Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*

**18 sites**

6. *End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*

**Unlimited**

7. *Contract Description - Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.*

**Secure - contract to provide secure WiFi access as part of contract to supply LAN service**

**Free – contract to provide infrastructure to facilitate delivery of free public WiFi**

8. *Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.*

**2016**

9. *Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.*

**5 year contract**