

Date Provided: 23 November 2018

## Automated payment software

Ref: FOI / 8077

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### Information Request and Response by Lewes District Council

We are writing to you under the Freedom of Information Act 2000 to request the following information from Finance (Accounts Receivable/Payable) and IT (Information Technology):

1. *Who provides the organisations BACS payments and Direct Debit collection software?*

**Bottomline Technologies**

2. *Please provide a list of your suppliers of the above software.*

**Bottomline Technologies**

3. *How you came to the decision to choose these companies?*

**Bottomline Technologies took over the company that previously provided the council with this software. Since moving to become a shared service organisation with Eastbourne Borough Council, who also use Bottomline Technologies, Lewes District Council has moved to a more recent version of Bottomline software.**

4. *Are these solution(s) hosted on premise or cloud hosted?*

**Premise**

5. *Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2015/2016 and 2017/2018.*

**2015/16 = £618, 2017/18 = £675**

6. *When does your current contract(s) with BACS payment and Direct Debit collection software expire?*

**Software is paid for annually due in July**

7. *Will this service(s) be tendered and if so where?*

**No intention currently to go out to tender for this software.**

8. *What is the total value of your current BACS payment and Direct Debit collection software contract(s), including ongoing software annual maintenance value and over what period?*

**The licensing of the software has been changed so that it covers all the companies that use the software. Therefore as it is a shared service software we are unable to provide a figure for just Lewes District Council.**

**As previously stated the period of the license is for a year along with the maintenance. This is due to next be renewed, part in May 2019 with the rest in July 2019.**

9. *With whom does the organisation hold its primary bank account?*

**Lloyds**

10. *Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?*

**No**

11. *What payments types does the organisation use? (e.g. Bacs Direct Credit), BACS Direct Debit, Faster Payments, etc.).*

**Bacs credits, Bacs direct debits, faster payments, CHAPS payments**