

Date Provided: 6 March 2019

## Telephony System

Ref: EFOI / 8691

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### Information Request and Response by Eastbourne Borough Council

1. *Please confirm the manufacturer of the telephone equipment installed within the organisation (e.g. Avaya, Cisco, Mitel)* **Mitel**
2. *When was the telephone equipment installed? (Month, year)* **07/2017**
3. *When will the equipment reach end of life/end of contract? (Month, year)* **29.11.21**
4. *Given the ISDN switch off in 2025 and the end of associated upgrades/new sales by 2021, when will your current ISDN service be replaced/be out of contract? (Month, year)* **Various**
5. *If you currently have SIP or VOIP contracts in place - when are they up for renewal?* **16.12.21**
6. *What cloud-based office software solutions does your organisation use? (e.g. Microsoft Office 365, G Suite)* **None at present**