

This leaflet gives details of services for people sleeping rough in Eastbourne.  
For advice on finding accommodation see the leaflet '*Looking for Somewhere to Live*'.

### Support & Advice

#### Eastbourne Borough Council Rough Sleeper Specialist Advisor

If you are rough sleeping you can make an appointment with our Specialist Advisor for Rough Sleepers at Eastbourne Borough Council.

Eastbourne Borough Council has a duty to provide advice and assistance to anyone who is homeless or threatened with homelessness in the area.

To make an appointment to discuss your housing needs call 01323 410000 or drop in to our Council Offices at 1 Grove Road Eastbourne between 8.30am – 5pm.

#### Salvation Army

Services include:

- Showers available Mondays, Wednesdays and Fridays from 10am – midday
- Clothes washing facilities
- Hot drinks and snacks available (small fee)
- Advice and help, drop-ins, signposting, computers, phones available.

Open Monday – Thursday 10am – 4pm, Fridays 8.30am – 4pm.

Drop into 149 Langney Road, Rebourne Centre, Eastbourne, East Sussex, BN22 8AG  
Email: [Eastbourne@salvationarmy.org.uk](mailto:Eastbourne@salvationarmy.org.uk) or phone: 01323 417149

#### Matthew 25 Daycentre

Provides food, clothing and basic necessities. Breakfast is provided daily with lunch provided on Mondays, Wednesdays and Fridays.

Open Monday – Friday 8am – 3pm

Drop in to Matthew 25 Mission, Brodie Hall, Seaside, Eastbourne, BN22 7NN.  
Phone 01323 726960

#### BHT Housing Advice

Provides free and confidential specialist housing advice for rough sleepers or those at risk of rough sleeping.

Open Monday – Thursday 9am – 5pm, Friday 9am – 4.30pm.

For an appointment with a housing advisor, Email [eastbourneadvice@bht.org.uk](mailto:eastbourneadvice@bht.org.uk) or phone 01323 642615 or drop into Eastbourne Advice Centre, Unit 6 Highlight House, 8 St Leonard's Road, Eastbourne, BN21 3UH.

### **Fulfilling Lives**

Specialist support service provided by BHT for people with multiple and complex needs.

This service is accessed via referral from another service or agency. We can make this referral following a housing assessment with us.

### **Rough Sleepers initiative (RSI)**

RSI works with the most complex rough sleepers across Eastbourne and Hastings. RSI provides intensive assessment and support work by a multi-disciplinary team and statutory services to break the cycle of rough sleeping. They help rough sleepers to access services, provides support and access into temporary accommodation. The RSI also helps people access longer – term housing.

This service has staff based at the Salvation Army and Matthew 25 day centres. Rough Sleeper Outreach and Street Engagement sessions 4 – 7 in the morning, helps rough sleepers get in touch with local services and provides support.

Referrals to this service are via the council's housing needs team and via other rough sleeper services.

### **Homework's & Rapid Rehousing Pathway (RRP)**

Provides a floating support service to rough sleepers and those who are at risk of rough sleeping.

Referrals must be made through the councils Housing Needs team. We can make this referral following a housing assessment with us.

### **STEPS**

Provides housing and advice for those over 60 to retain or regain independent living skills to live independently.

Phone 01323 436 414, or email [referrals@stepswest.co.uk](mailto:referrals@stepswest.co.uk)

## **Health Services**

### **Eastbourne Station Health Centre**

Eastbourne Station, Terminus Rd, Eastbourne BN21 3QJ.

Open every day 08:00 – 20:00.

Walk in service for non-registered patients.

### **STAR Drug & Alcohol Service**

STAR provides a range of support and treatment options for adults affected by alcohol or drugs.

Lift House, 6 St. Leonards Road, Eastbourne BN21 3UH

Phone: 0300 303 8160, or email [EastSussex.STAR@CGL.org.uk](mailto:EastSussex.STAR@CGL.org.uk)

Drop-ins available; 9am to 1pm Monday Wednesday Thursday Friday and 1.30pm to 5pm Tuesday.

Needle Exchange available at Drop-in times

Appointments are available outside of drop-in times.

## **Accommodation**

### **Eastbourne Winter Night Shelter**

The Eastbourne Winter Night Shelter is provided by several Eastbourne churches cooperating together and offers supervised overnight accommodation to homeless and vulnerable people who would otherwise be rough sleeping between December and February.

To access the Winter Night Shelter you will need to contact Kingdom Way Trust on Phone: 07932 407730.

Interviews are by appointment only and all guests must be interviewed prior to admission.

### **Severe Weather Emergency Protocol (SWEP)**

When the 'feels like' temperature is forecast to be 0°C or less the Council will ensure that anyone who is sleeping rough is given accommodation. This may be in the night shelter, or in emergency accommodation.

### **The Bridge**

Supported accommodation for Men.

Access to this service is via referral from other support services - we can make this referral following a housing assessment with us. For more information visit

<https://kingdomwaytrust.org/>

### **Hope into Action**

Supported accommodation for women.

Access to this service is via referral from other support services - we can make this referral following a housing assessment with us. For more information visit

<https://kingdomwaytrust.org/>

### **Food provision**

See attached PDF for food provision within Eastbourne.