

**Customer First  
Resolution Team  
Operational Manager  
(Customer Contact)**  
  
**Thomas Bilcock**

**CFRT Team Leader  
(Customer Contact)**  
Sarah Ammoun  
Andrew Poyntz-Roberts  
Kim De-Haviland-Reid  
Claire Avery  
(Secondment)

**CFRT Senior Advisor  
(Customer Contact)**  
Claire Avery  
Venusa Jasmins  
Lauren Vear  
(Secondment)  
Luke Barnett

**CFRT Advisor  
(Customer Contact)  
(including Mail room)**

Kaitlyn Attfield	Nina McIntyre
Leander Barlow	Cherisse Noon
Jodie Beadle	Lee Plant
Rosanna Boulton	Monique Prescott
Chantal Brown	Carol Richards
Kathy Carr	Angela Satchell
Rhiannon Coldwell	Tracy Shepherd
Emma Copus	Clarence Taitt
Connor Edwards	Paula Tiller
Margaret Griffith	Lauren Vear
Alice Henderson	Robert Wilson
Stella Holman	George White
Stacey Jones	Kegan Whittle
Natalie Killian	Monique Prescott
Matthew Lloyd-Jones	Tracey Thornton
Joseph Lynch	Stacey Jones
Ben Randell	Kayleigh Street
Elton Gallimore	Miriam Cohen
Joshua Keating-Conely	Karim Temple
Thomas Fitzgerald	Lindsey Vine
Vivian Dorku	Genevieve Elgie
Christina Mengham	Nor Richardson
Julie Shiel	Tereza Stinglova
Jenny Richardson	

**Customer First  
Resolution Team  
Operational Manager  
(Income Maximisation  
and Welfare)**  
**Kelly Wright**

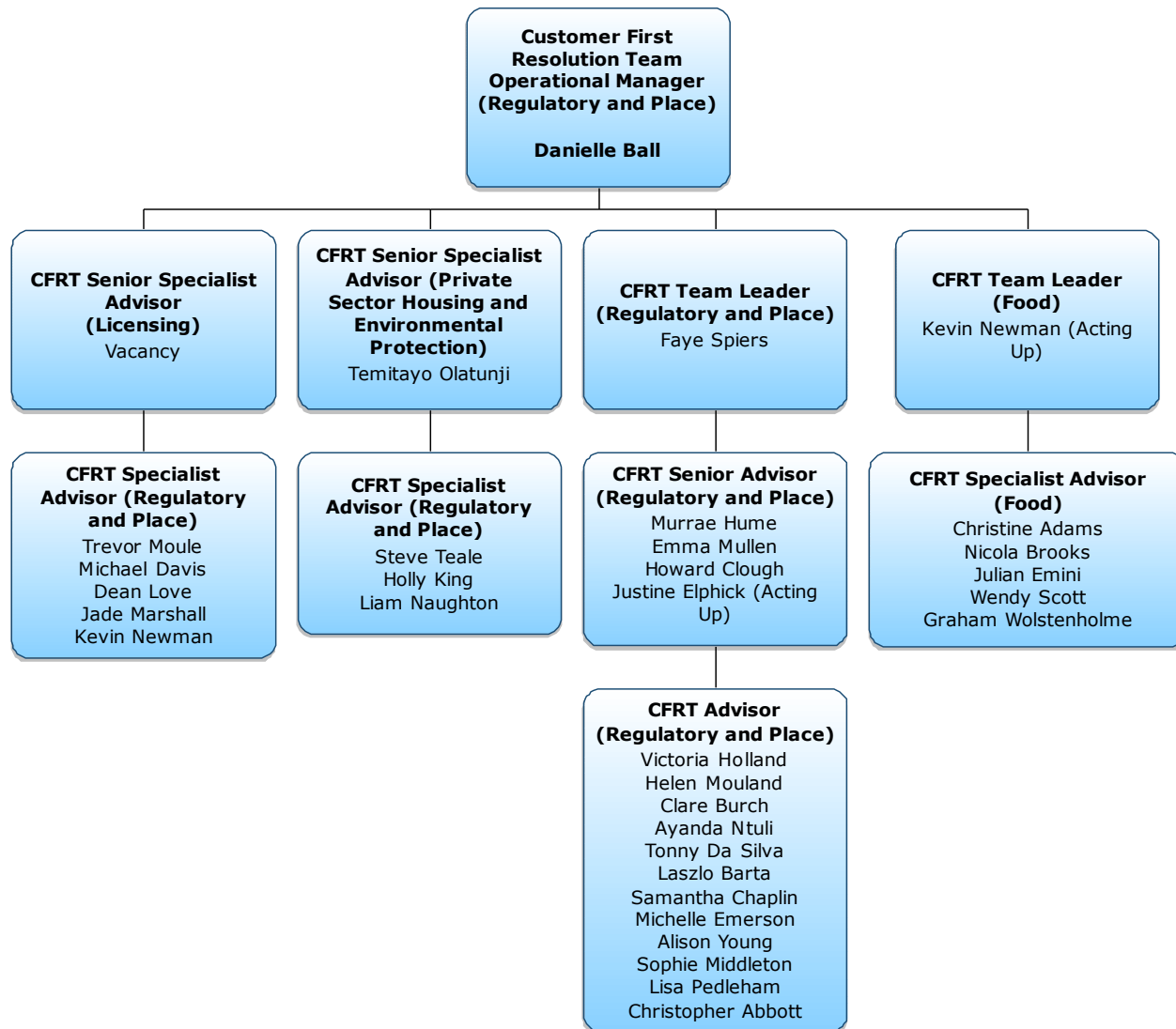
**CFRT Senior Specialist Advisor  
(Income Maximisation and Welfare)**  
Joanna Machniak                      Rents  
Angie Weaver                              Welfare  
Darren Warman                      Income Maximisation

**CFRT Team Leader  
(Income Maximisation  
and Welfare)**  
Lucy Havard  
Charlotte Trunfull

**CFRT Specialist  
Advisor  
(Income Maximisation  
and Welfare)**  
Angela Abbott  
Stuart Bliss  
Cindy Dearne  
Megan Ducatel  
Francesca Harford  
William Kemp  
Clair Roberts  
Graham Burchell  
Mark Clements  
Daniel Lindop  
Tina Llewellyn  
Saffron Melville  
Iain Ungar  
Michelle Parker  
Shirley York  
Catherine Lacey

**CFRT Senior Advisor  
(Income Maximisation  
and Welfare)**  
Rebecca Pellett  
Nicola Edwards  
Janine Hatcher  
Sian Mileman  
Ian Wickenden  
Melanie Allan  
Robert Pollard  
Joanne Van-Heerden  
Lisa Paston  
Matthew Price  
Amy Bricknell

**CFRT Advisor  
(Income Maximisation and Welfare)**  
Neal Baker  
Rachel Branch  
Elizabeth Boxall  
Angel Cele  
Stephen Cogdon  
Andy Davey  
Richard Carter  
Natasha Downing-Waite  
Alison Fisher  
Danielle Fox  
Tania Ballard  
Nikita Clarke-Cox  
Daniela Ferreira Rodrigues  
Luigi Manzo  
Daniel Hayes  
Matthew O'Driscoll  
Holly Rea  
Kavitha Shanmugam  
Colin Smith  
Sue Valentine  
Amy Tomsett  
Joel Fox  
Mia Huggett  
Jordan Lee  
Stuart Leitch  
Pamela Laker  
Maria Frederico



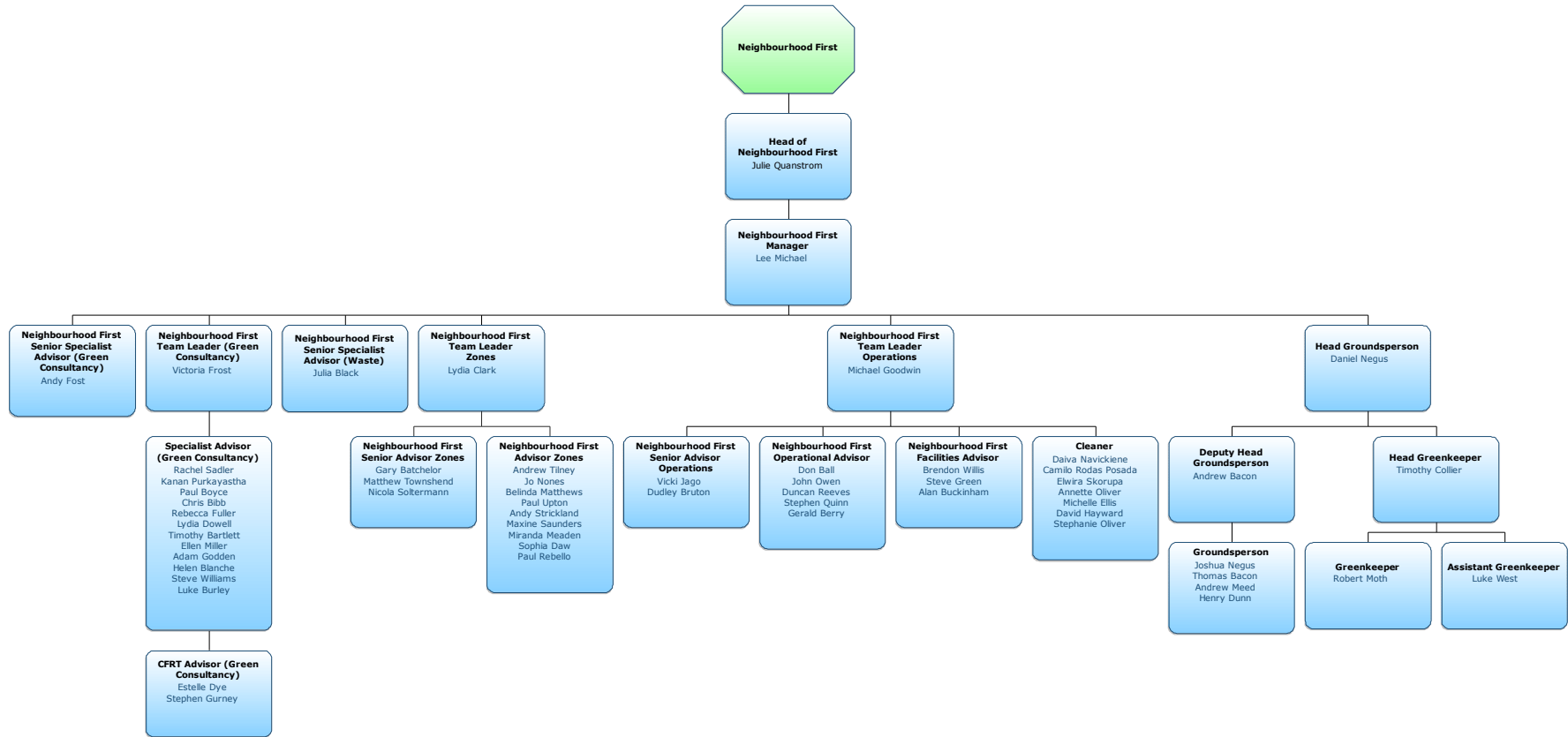
**Customer First  
Resolution Team  
Senior Specialist  
Advisor (Bereavement  
Services)**

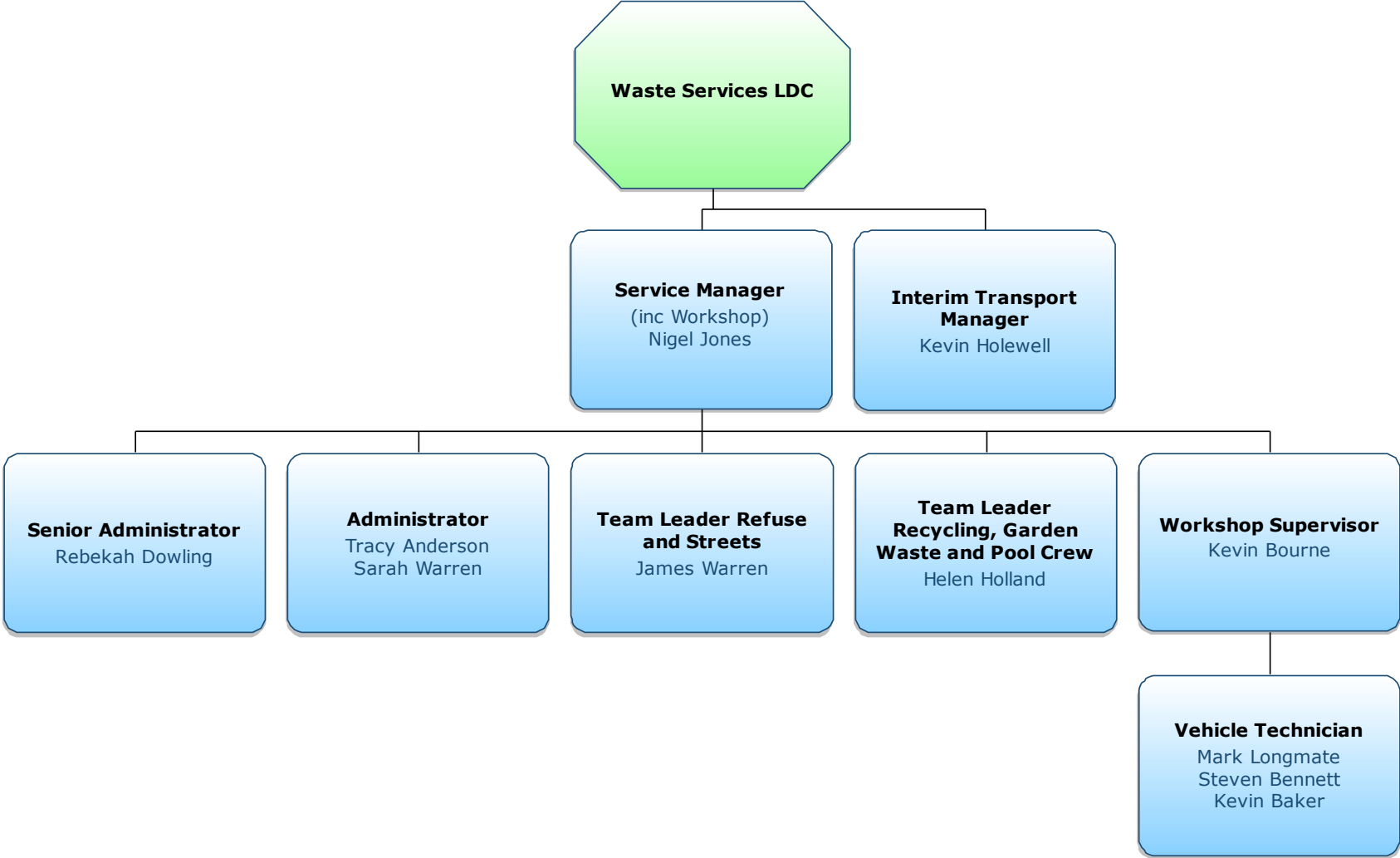
**Louise Drewett**

**CFRT Specialist  
Advisor (Bereavement)**  
Vicky Waters  
Natalia Grabowska

**CFRT Advisor  
(Bereavement)**  
Duncan Cleverley  
Sarah Blakely  
Wendy Wyatt  
Vacancy

**Bereavement  
Technician**  
Samuel Calder  
Adrian Capps  
Michael Harvey  
Bryan Meekins







**Team Leader Refuse  
and Streets**  
James Warren

**Supervisor**  
Darren Liddy

**Waste Operatives  
(Refuse)**  
Reece Laurie  
Gemma Fitzpatrick  
Jamie West  
Bradley Widberg  
Lee Crosthwaite  
Aaron Mead  
Adam Warren  
Gordon Scott  
Gwylim Davies  
Aiden King  
Jesus Gonzalez  
Kris Lamnickis  
Sophie Balsom  
Burtalan Cisk  
Julien Evenden  
Nickolas Head

**Driver Chargehands  
(Refuse)**  
Dave Stace  
Karl Drage  
Shaun Thomas  
Kevin Miller  
Michael Stephens  
Alan Simmons  
Paul Sorrell

**Waste Operative/  
Driver 2 (Streets)**  
Anthony Doyle  
Matthew Liddy  
Scott MacDonald  
Trevor Hall  
Gordon Paterson  
Daniel Harman  
Mikey Barton  
Luis Parra Sanchez  
Edward Ridley  
Simon Chipchase  
Peter Gill  
Phil Sage  
Stephen Cooper  
David Scanes  
Ricky Grant  
Kevin King

**Chargehand Drivers  
(Streets)**  
Jamie Sinden  
John Cremin

**Team Leader**  
**Recycling, Garden**  
**Waste and Pool Crew**  
Helen Holland

**Supervisor**  
Barry Winsor

**Driver 1 Chargehands**  
**(Recycling)**  
Team 1 – VACANT  
Team 2 – Martin Bayley  
Team 4 – Ian Message  
Team 5 – Dave Cook  
Team 6 – Desmond Bird  
Team Rec NA

**Driver 1 Chargehands**  
**(Garden Waste)**  
GW1 – Steve Shearsby  
GW2 – James Davis  
GW3 – Simon Dormer

**Driver 1 Chargehands**  
**(Crew Pool)**  
Ausvydas Lamnickis  
Jesus Saz Carralero  
David White  
James Doyle  
Lee Bridgwater

**Waste Operatives**  
**(Crew Pool)**  
Jake Denyer  
Michael Bortnowski  
Leanne Whitchurch  
Mick Boodram  
Gavin Green  
Oliver Crisford

**Waste Operatives**  
**(Recycling)**  
Team 1 – Jamie Leff & Michael Green  
Team 2 – Dave McGregor & Daniel Bayley  
Team 4 – Lisa Winfield & Kevin Monk  
Team 5 – Pete Watts  
Team 6 – Simon Goodchild & Shaun Kelly  
Team Rec NA – Michael Connolly

**Waste Operatives**  
**(Garden Waste)**  
GW1 – Brian Shoult  
GW2 – John Jackson  
GW3 – Alan Hall

