



Eastbourne Borough Council Corporate Plan 2020 to 2024 Easy Read Summary



Our Corporate Plan lists the main things we want to do during the next four years.

It also says what is most important to the council:



1. Giving good customer service



2. Making Eastbourne a good place to live, work and enjoy.



3. Trying to stop climate change

We promise our customers we will



1. Be fair
2. Be respectful
3. Be easy to access
4. Be accountable
5. Be efficient
6. Learn when things well or badly

The things the council says are most important are:

Growth and prosperity. This means:



- helping businesses



- helping people to do training



- Good tourism and events in the town



- Collecting council tax

Housing and development. This means:



- More council housing
- Getting people out of emergency housing



- Helping people get support at home
- Council tenants are happier with our services



- Dealing with planning applications quickly

Quality environment. This means:



- More recycling



- Keeping Eastbourne clean



- Making air quality better
- Less graffiti and fly-tipping

Thriving communities. This means:



- Less crime
- People feel safer



- Dealing with benefit claims quickly



- Making Eastbourne better for people with disabilities



- Better leisure centres



- More choices for jobs and learning



- Helping people feel less lonely

Making best use of our resources. This means:



- Making money from our property



- Good customer service



- Good, happy staff



- Helping people do more online

Thank you to the East Sussex Learning Disability Commissioning Team for their help producing this document.

The full Corporate Plan can be downloaded from the borough council website at:

lewes-eastbourne.gov.uk/about-the-councils/corporate-plans