

Example email regarding Housing Benefit Overpayment.

FW: FAO: Cerys Rushall Your 48738 Reminder - Do not ignore



Grace Smith
To: Cerys Rushall



Thu 19/05/2022 04:06 PM

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Dear Miss Rushall,

Housing Benefit Overpayment: 48738

You currently have £39.92 outstanding for your Housing Benefit Overpayment which could be subject to recovery action.

Please make a payment now to bring your account up to date.

You can pay online at www.lewes-eastbourne.gov.uk/payments/pay-housing-benefit-overpayment/ and follow the link to online payments or you can telephone [0800 288 8097](tel:08002888097) to use our automated payment system. Payment can only be made by debit card.

To make sure you don't miss payments in the future, why not set up a direct debit by calling [01323 415035](tel:01323415035) between 9am – 5pm and speak to an advisor.

You can find out about debt advice on our website at www.lewes-eastbourne.gov.uk/moneyhelp

Please ignore this message if you have made a payment in the last 72 hours.

Recovery Team
Eastbourne Borough Council

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