



AGENDA

Thursday, 23rd September 2021, at 2.45 pm (Virtual due to COVID-19)

NO	ITEMS	PURPOSE	TIME (MINS)	REF	LEAD
Procedural Matters					
1.	Welcome and Appointments of Board Directors	Note & Approval	2	EHL/2309/1	Chair: Roger Eastwood
2.	Apologies for Absence and Quorum	Note	1	EHL/2309/2	Chair: Roger Eastwood
3.	Declarations of Interest	Note	1	EHL/2309/3	Chair: Roger Eastwood
4.	Minutes of the Meeting held on 15 th July 2021 and 19 th August 2021	Approval	1	EHL/2309/4	Chair: Roger Eastwood
5.	Matters Arising	Note	2	EHL/2309/5	Chair: Roger Eastwood
6.	Outstanding Board Actions	Note	5	EHL/2309/6	Company Secretary: Jane McCarthy-Penman
7.	Chair's Remarks	Note	5	EHL/2309/7	Chair: Roger Eastwood
Business Matters					
Confidential Items – Part A					
8.	Update on Civica CX	Note	10	EHL/2309/8	Director of Service Delivery: Tim Whelan
9.	Presentation on New Business	Note	15	EHL/2309/9	Project Director: Paul Turton
Non-Confidential Items – Part B					
10.	Report of the Head of Homes First	Note	10	EHL/2309/10	Head of Homes First: Gary Hall
11.	Presentation on Quality/VFM	Note	20	EHL/2309/11	Quality & VFM Lead: Jaime Wainwright-Jones
Information Items					
12.	Report back from: <ul style="list-style-type: none"> • SEILL Board • Committees: <ul style="list-style-type: none"> a. Service & Performance b. Audit & Risk 	Note Note	10	EHL/2309/12	Mary Hope Committee Chairs' : Sheilah Roberts Louise Pearce
13.	Any Other Business		5	EHL/2309/13	All